

Personal data protection policy

Introduction

SID Bank is aware of the importance of personal data protection and therefore treats your data in accordance with the regulations on personal data protection. According to the EU General Data Protection Regulation, personal data controllers must provide the individuals whose personal data they process with the opportunity to familiarize themselves with all relevant data to ensure that they are sufficiently informed. SID Bank, as the controller of your personal data, has established this Policy to implement the principle of fair and transparent processing.

SID Bank will store and protect personal data in an appropriate manner so that uncontrolled disclosure of data to unauthorized persons is excluded. SID Bank undertakes not to disclose, lend or sell personal data to third parties without prior notification and obtaining your written consent. SID Bank will process personal data only within the framework of the legal basis and the selected purposes of processing personal data.

Controller information

SID - Slovenian Export and Development Bank, d.d., Ljubljana
Josipine Turnograjske Street 6
SI-1000 Ljubljana
Phone: +386 1 200 75 00
E-mail: info@sid.si

Information on the data protection officer

The authorized person for the protection of personal data ie. data protection officer can be reached at the e-mail address: povop@sid.si

Types of personal data, purpose, legal basis for processing and storage of personal data

As part of the performance of its legal activity, SID Bank collects and processes personal data that is necessary for the conclusion of individual contracts with the Bank. SID Bank maintains filing system from which the processing of personal data can be seen.

SID Bank processes personal data primarily on a legal basis, therefore the provision of personal data is a contractual obligation of customers, and the legal basis for processing is based on the laws governing banking and relevant European legislation, especially in the area of customer reporting and verification obligations (prevention of money laundering) and provision of statutory collections of personal data.

If an individual wishes to obtain information about all the purposes for which SID Bank uses his personal data, he can request this by exercising the right of access. SID Bank will provide the individual with a list of the personal data it processes and a list of the processing of his personal data. An individual can address a request to the data protection officer to exercise his right to information, correction, deletion, restriction of processing and withdrawal of consent. Requests received from individuals are handled by the data protection officer. SID Bank must respond to an individual's request without undue delay and within one month at the latest.

Based on consent, SID Bank processes the personal data of individuals who, by signing up for e-notifications, have expressly agreed that SID Bank processes personal data for the purposes of targeted and direct marketing and that SID Bank can process the registered e-mail address for its own needs until the written consent is withdrawn, or until the time when the data will no longer serve its purpose. Based on the express written consent of the individual, SID Bank may forward personal data to the persons specified in the express written consent. The consent given for the implementation of marketing activities is valid until withdrawn. When the customer withdraws his consent, SID Bank no longer uses his data for this purpose.

Personal data is processed by certain employees of SID Bank in accordance with the authorizations and assigned data access rights, as well as contractual processors with whom SID Bank has a contract on the processing and protection of personal data.

Personal data are kept only as long as it is necessary to achieve the purpose for which they were collected or further processed. Personal data are deleted, destroyed, blocked or anonymized after the purpose of the processing has been fulfilled, if, on the basis of the law governing archival material and archives, they are not defined as archival material or unless the law provides otherwise for individual types of personal data.